

FIG. 1 (PRIOR ART)

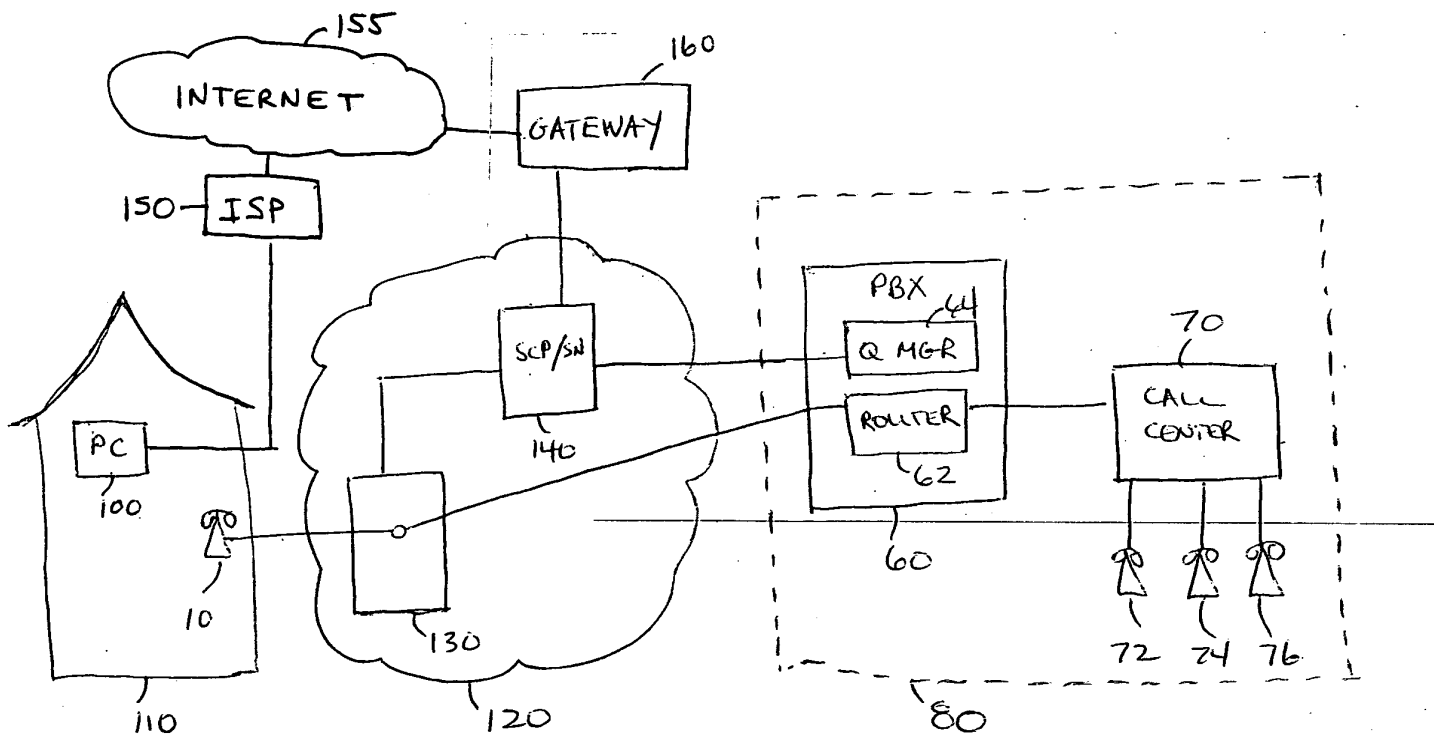


FIG. 3

TELAD. SWITCH 30 SCP 40 IP SO MGR 64 ROUTER 62 CALL CENTER 70 TEL 72

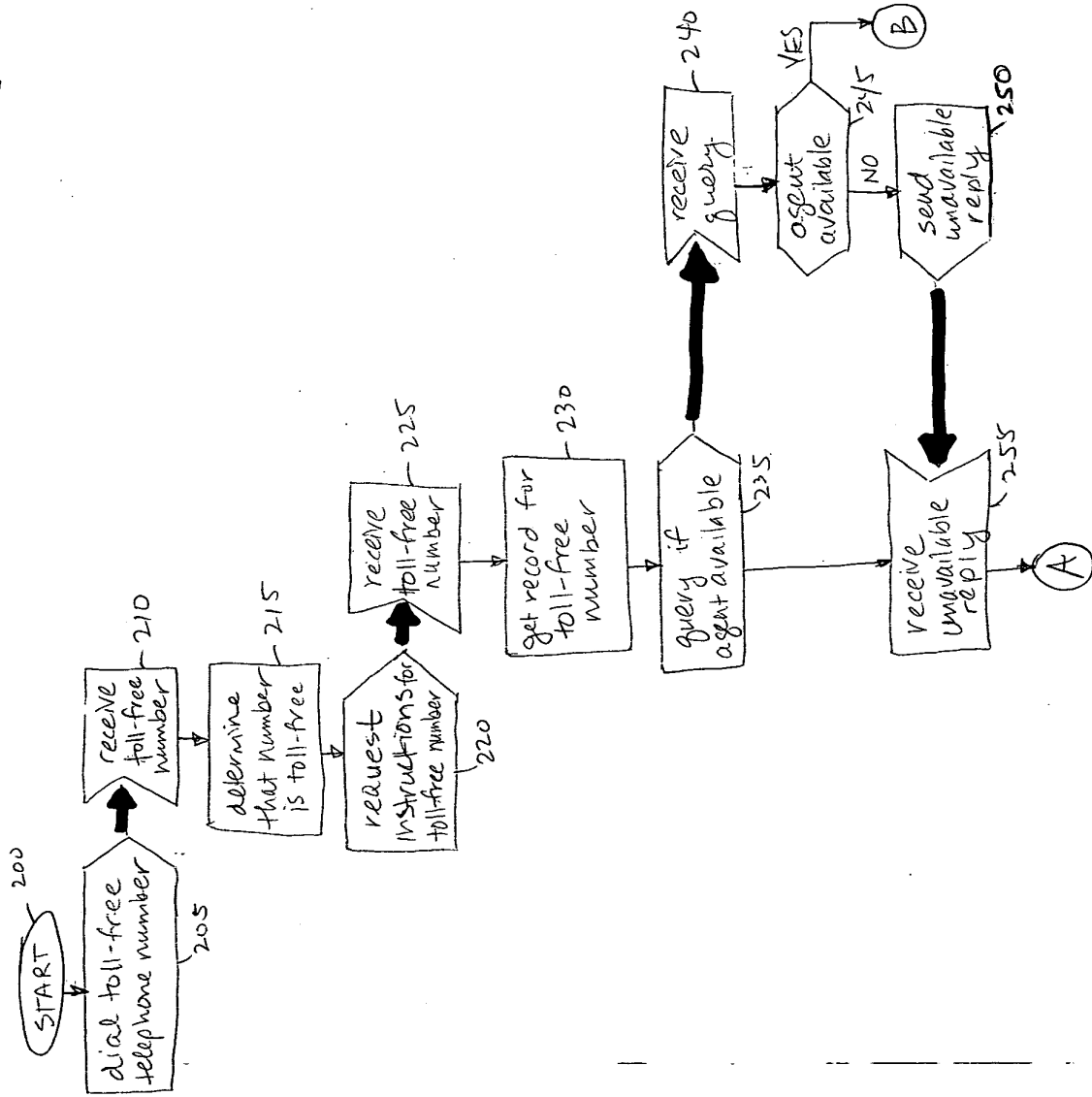


FIG. 2A
(PRIOR ART)

TEL10

switch30

SCP40

IP50

OMGA 64

ROUTER62

CALL CENTER 70

TEL72

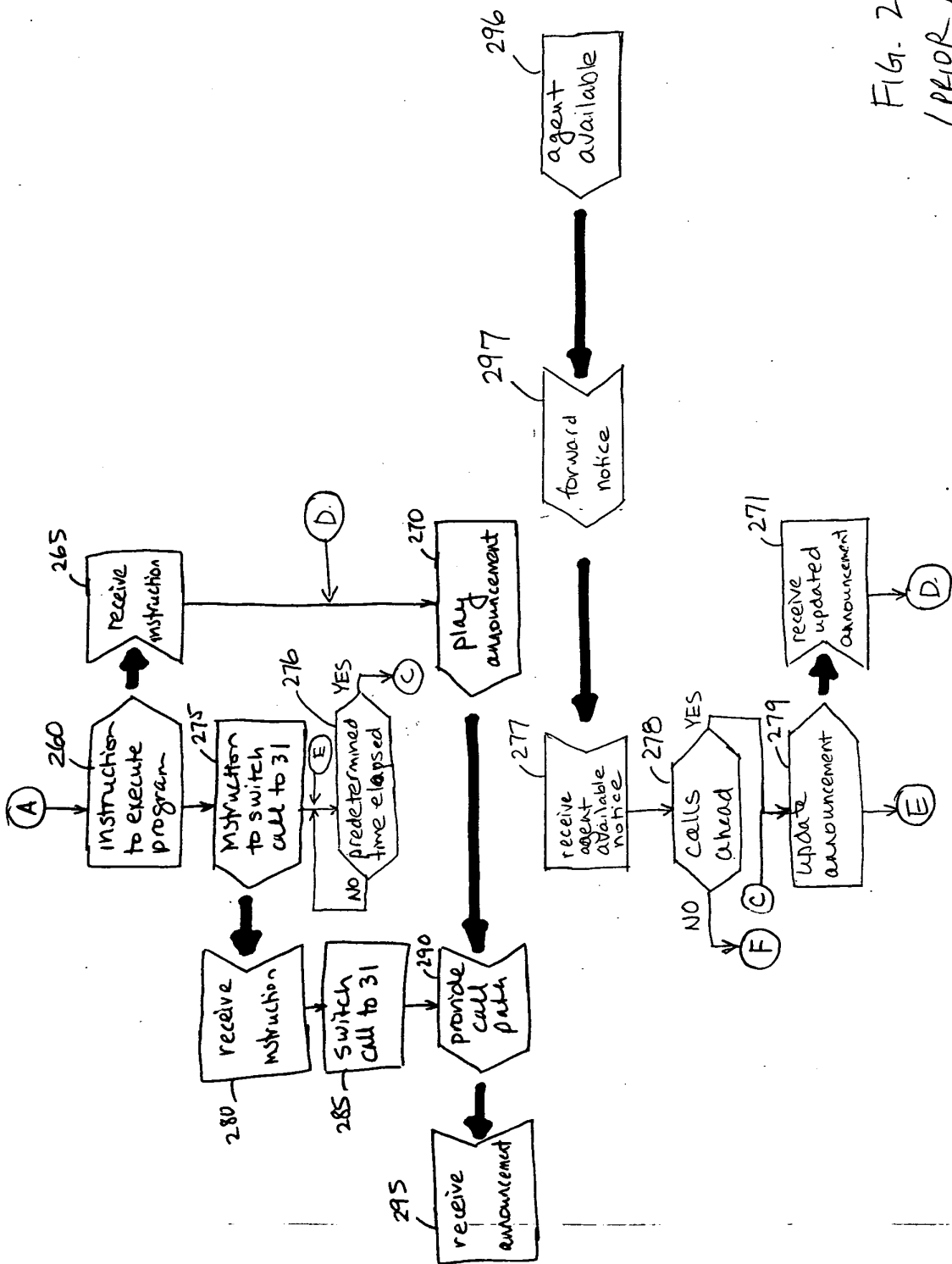


FIG. 2B
(PRIOR ART)

TEL 10

switch 30

SCP 40

Router 62

CALL CENTER 70

TEL 72

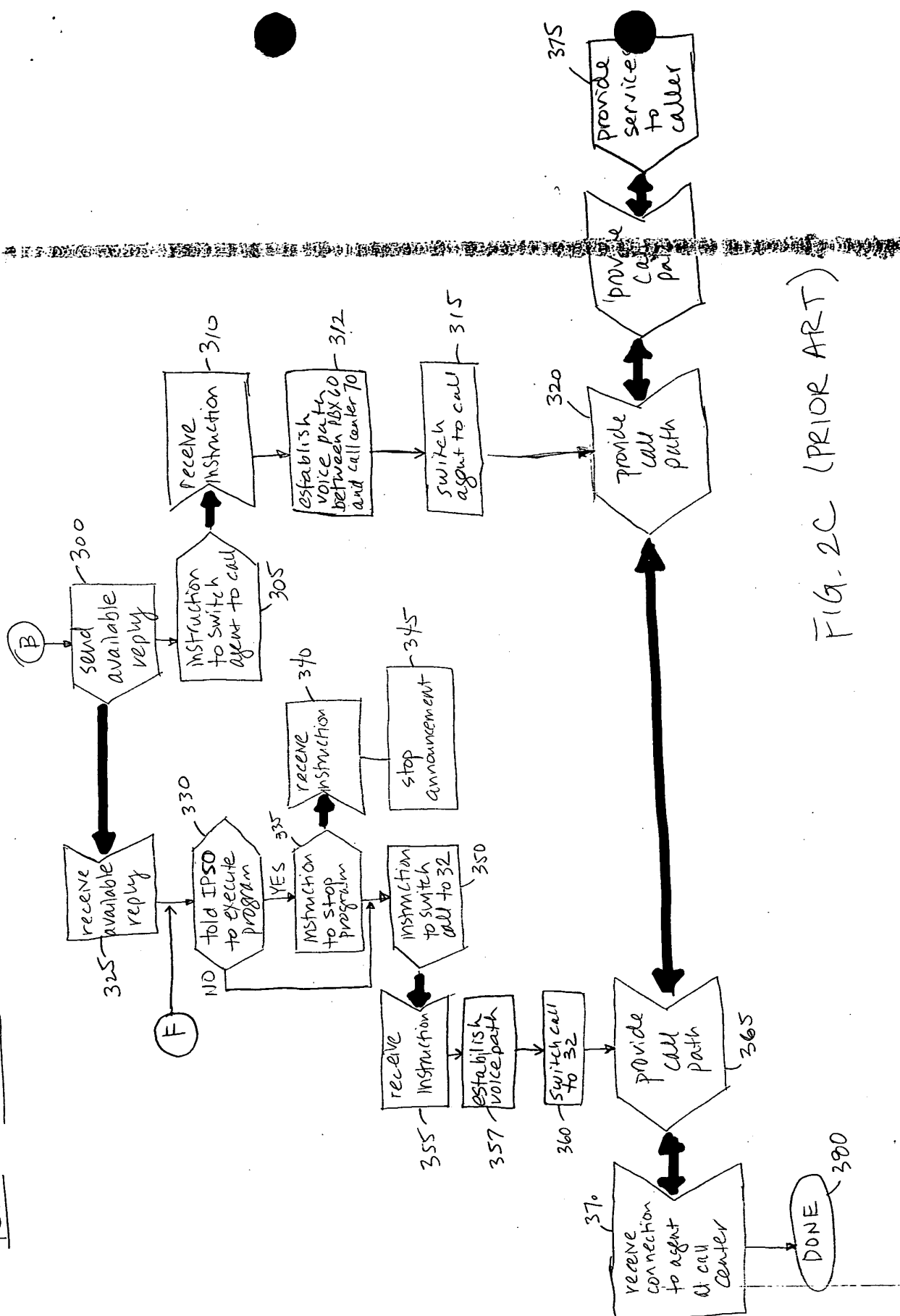


FIG. 2C (PRIOR ART)

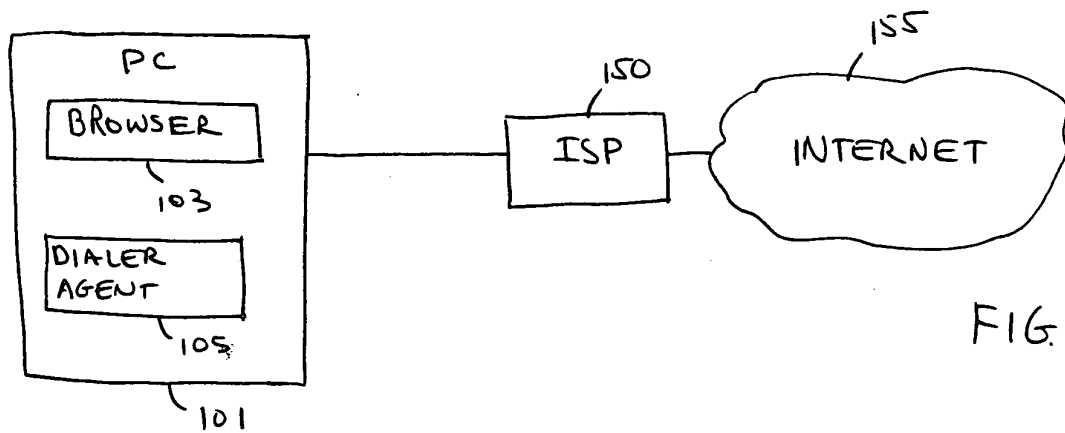


FIG. 4A

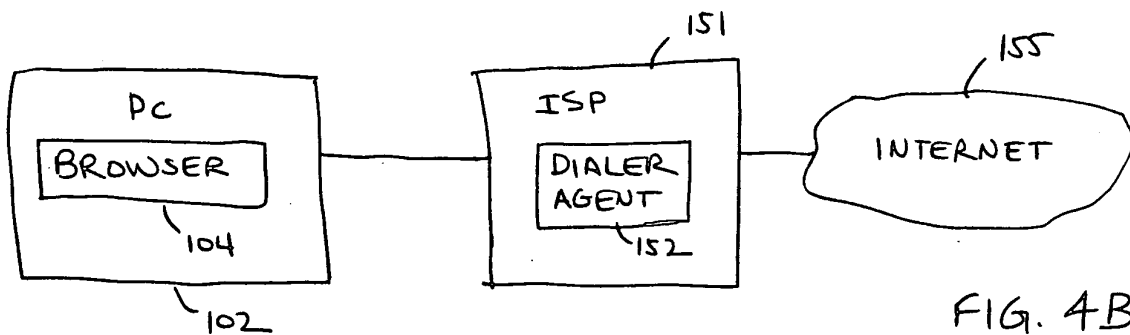


FIG. 4B

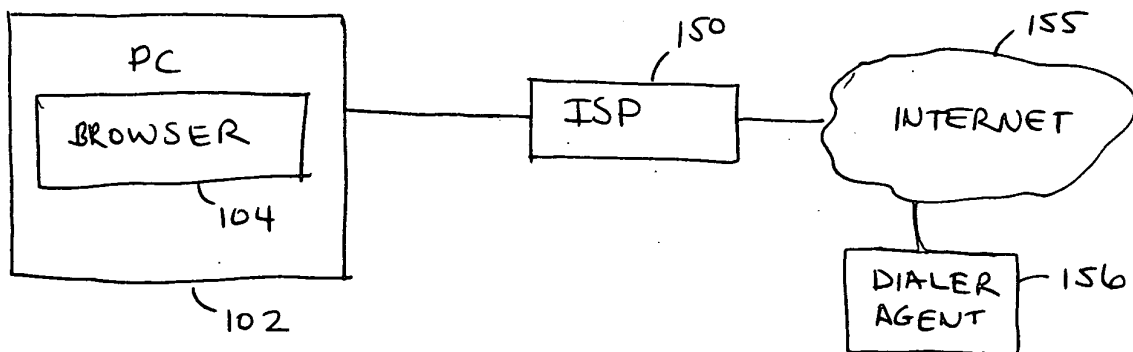


FIG. 4C

TEL10 PC100 ISP150 GATEWAY160 SWITCH130 SIP/SN140 QMGR64 ROUTER62 R72-

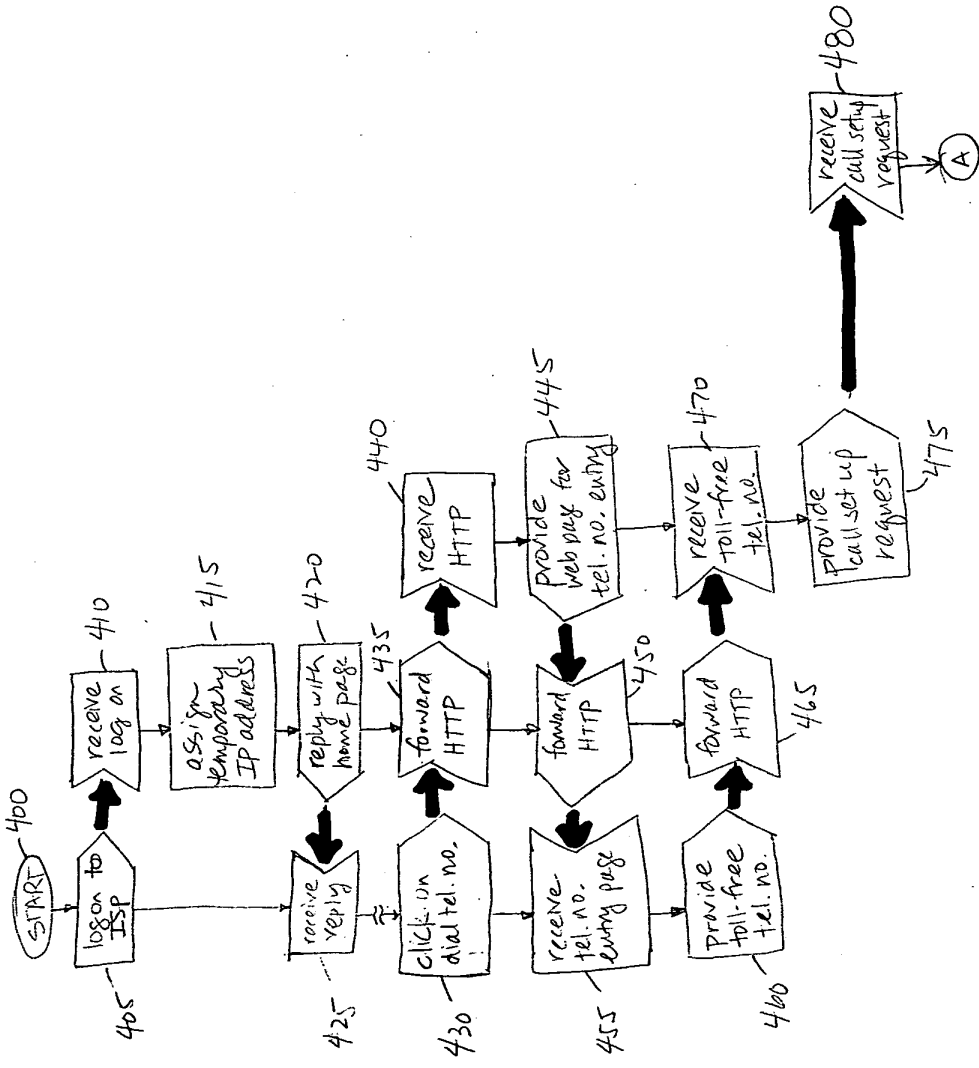


Fig. 5A

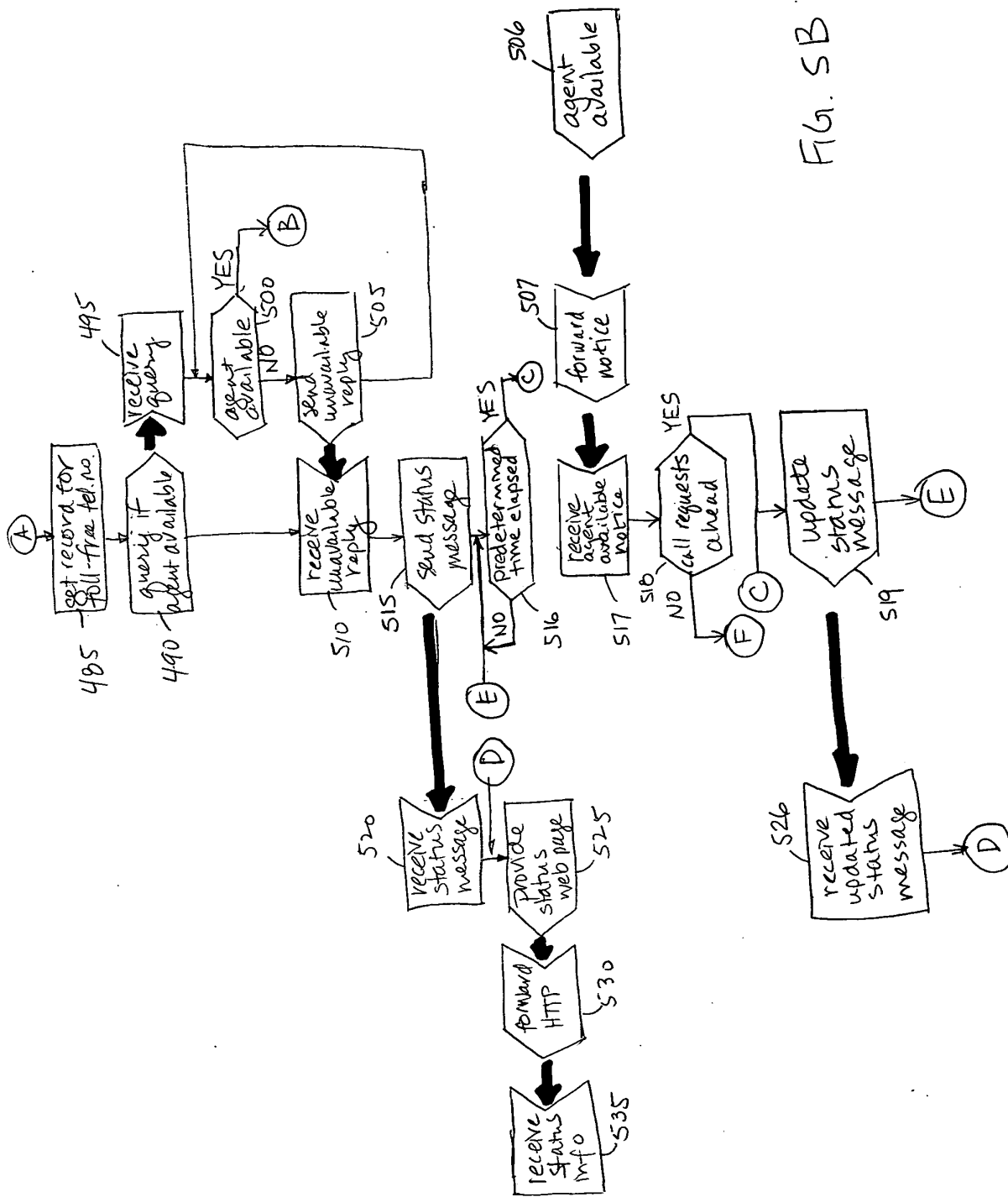


Fig. 5B

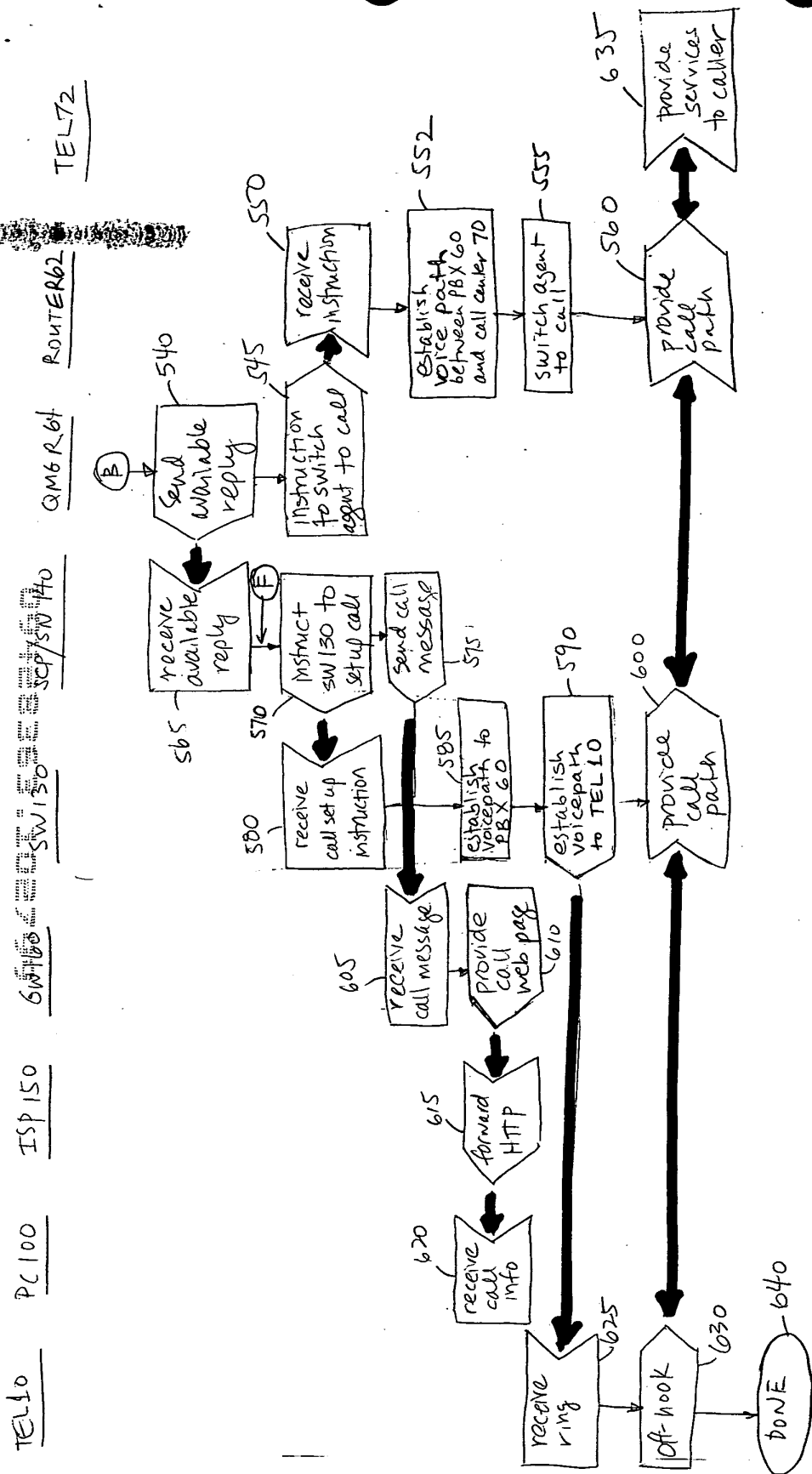


FIG. 5C

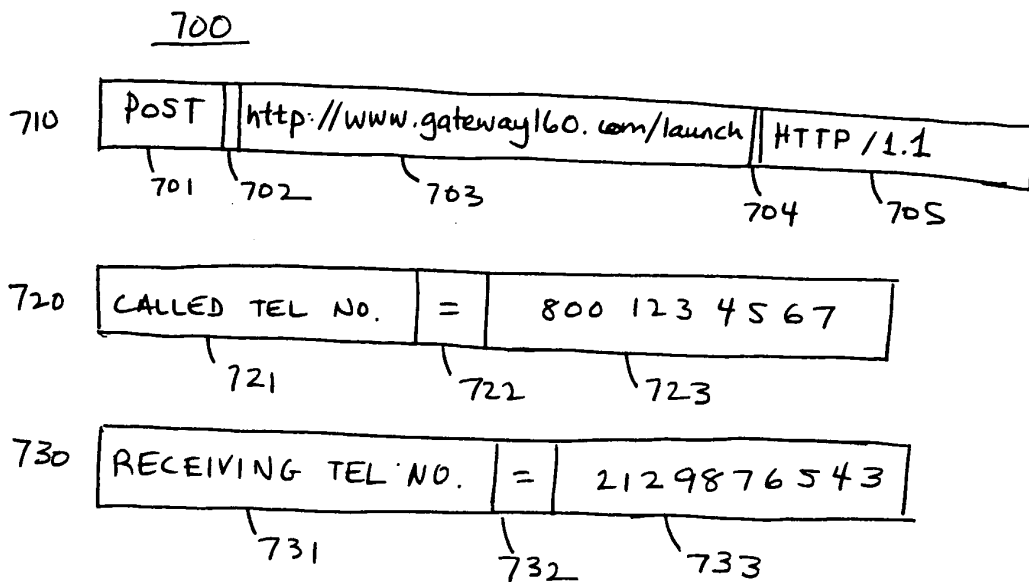


FIG. 6

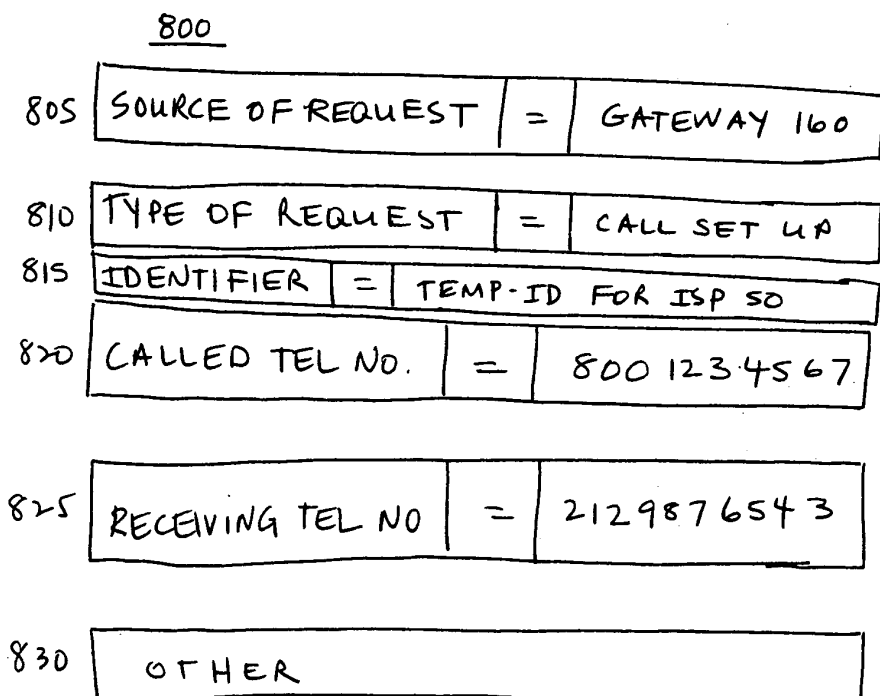


FIG. 7